

3. Details of my new-born baby (continued)

Dependant 1

Relationship to member (please select **one** by marking with an X)

Child dependant Own child Child born in terms of a surrogate motherhood agreement Other relative Grandchild

If you are registering a grandchild as dependant, is the dependant:

Financially dependent on you? Yes No Living with you? Yes No

NB: Your grandchild will pay adult dependant membership fees, unless legally adopted.

Please indicate your dependant's race only if you wish to do so (the information is compiled for national statistical purposes by the Council for Medical Schemes):

Black Coloured Indian/Asian White Other

Is this dependant's residential address the same as the principal member's residential address? Yes No

If "No", provide your dependant's residential address:

House/unit number and building name _____ House/building number and street name _____

Suburb _____ City _____

Province _____ Postal code

Dependant 2

Surname _____

First names in full _____

Known as _____

ID/passport number Gender Male Female

Date of birth

Relationship to member (please select **one** by marking with an X)

Child dependant Own child Child born in terms of a surrogate motherhood agreement Other relative Grandchild

If you are registering a grandchild as dependant, is the dependant:

Financially dependent on you? Yes No Living with you? Yes No

NB: Your grandchild will pay adult dependant membership fees, unless legally adopted.

Please indicate your dependant's race only if you wish to do so (the information is compiled for national statistical purposes by the Council for Medical Schemes):

Black Coloured Indian/Asian White Other

Is this dependant's residential address the same as the principal member's residential address? Yes No

If "No", provide your dependant's residential address:

House/unit number and building name _____ House/building number and street name _____

Suburb _____ City _____

Province _____ Postal code

4. Conditions of membership, declaration by member, and consent for Medihelp to process personal information

Medihelp confirms that:

1. Your and your registered dependants' personal and medical information will be treated confidentially and will not be sold to a third party or used for commercial or related purposes.
2. Security measures have been implemented to protect your data and that Medihelp employees and contracted parties have access to your data to process and pay claims, among other things, and that they have signed a confidentiality agreement in terms of which they undertake not to disclose your personal information to any unauthorised parties.
3. Your personal information will only be used for purposes such as processing your application for the registration of your new-born baby, paying your medical claims, determining whether you are entitled to benefits, managing risks, and for any communication purposes or marketing initiatives undertaken by Medihelp.
4. The Scheme will accept liability for any breach of confidence and will manage such occurrences in accordance with its internal policy.
5. Should you make use of a Medihelp-contracted brokerage's services then relevant membership information will be made available to the appointed brokerage to render a service to you, and any authorised person at the brokerage may instruct Medihelp to change any of your personal information except for your banking details, unless you instruct Medihelp otherwise.

Your responsibilities as a member of Medihelp

6. I will ensure that I know all the provisions of Medihelp's Rules and will read all the correspondence from Medihelp, such as newsletters and statements. I will also study my benefit guide and familiarise myself with the coverage offered by the benefit plan that I have chosen.
7. I undertake to abide by the Rules, as amended from time to time and available at www.medihelp.co.za on the secured website for members, and to not submit any fraudulent claims or commit any fraudulent acts. I understand that on approval of my application for the registration of my new-born baby, the Rules of Medihelp will be binding on my registered dependants, as the Rules are binding on me.
8. By signing this application I confirm that I have the right to apply for the registration of my new-born baby and to act for those that I apply for, in any matter relating to this application.
9. I declare that the information provided in this application to register my new-born baby is accurate and complete. I understand that any false declaration or omission of information may result in the termination of my membership and that of my registered dependants or any other measures which Medihelp, in its sole discretion, may decide to take, subject to appeal procedures. I understand that it is my responsibility to ensure that the details provided in this application are true and complete for myself and my dependants, even if my financial adviser or any other third party completed this application on my behalf. I undertake to notify Medihelp in writing should there be any future changes in my personal details, and/or banking details, and I understand that any non-adherence hereto may result in my membership being terminated in accordance with the provisions of the Medical Schemes Act and Medihelp's registered Rules.
10. I understand that this application form is valid for a period of 30 days from the date of signature. The period may be further extended, subject to Medihelp's discretion, up to a maximum of 60 days, whereafter the application form will be cancelled and I will be required to submit a new application form.
11. I confirm that my dependants will not be registered as beneficiaries of another registered medical scheme on the date on which I requested their registration with Medihelp.
12. I take note that the monthly contribution fees will be due as per arrangement with Medihelp and thereafter on the same day of every subsequent calendar month. Should my employer/institution, as my authorised agent, undertake to pay my contributions to Medihelp, I give permission to my employer/institution to deduct the amount payable to Medihelp from my salary and pay such amount over to Medihelp. I furthermore give permission that Medihelp may provide the following information to my employer/institution to pay contributions: my identity number, my tax certificate information, as well as my dependants' dates of birth, ages and relationship. I am also responsible for repaying any debt outstanding on my medical savings account, if applicable, should I terminate my membership of Medihelp.
13. I confirm that I am responsible to give advance notice of termination of membership, and that my dependants will not be registered as beneficiaries of another registered medical scheme while still members of Medihelp.

Medihelp's rights as a medical scheme

14. I am aware that Medihelp may restrict benefits to be granted and limit amounts/tariffs to be paid in respect of particular services, for example by enforcing co-payments and exclusions.
15. Medihelp's Rules may provide for various interventions designed to promote cost-effectiveness and appropriateness of services, such as pre-authorisation and using designated service providers.
16. Medihelp may also restrict interchanges between benefit plans to the beginning of a year and require a notice period as set out in the Rules.
17. Medihelp may refuse to pay a claim that is submitted after the period as prescribed in the Rules.
18. I am further aware that my benefits may be suspended should I not pay my contributions or debt in full, that my membership may be terminated should any amount still be outstanding 30 days after the date of suspension, and that my account will be handed over for collection.
19. I am aware that Medihelp may increase its contributions annually at the beginning of the year.

Protection of information

20. I hereby give permission that:
 - 20.1 Medihelp may enquire about the health status of my dependants at any medical doctor or any person who is in possession of such information, and give permission for the doctor or person concerned to make such information available to Medihelp and its contracted third parties for the administration of my health plan;
 - 20.2 My dependants may enquire about my personal and medical information and that of any of my dependants at Medihelp's disposal;
 - 20.3 Any adviser whom I appoint and whose appointment Medihelp accepts may have access to my personal and medical information and that of any of my registered dependants at Medihelp's disposal, and that such adviser or an authorised person at the brokerage may instruct Medihelp to change any of my personal information for the purpose of proper administration and underwriting, except for my banking details;
 - 20.4 Medihelp may disclose my and my dependants' medical and personal information to medical service providers for the purpose of delivering medical services to me and my dependants and to pay for such services; and
 - 20.5 Medihelp may share my information for statistical analysis and academic research purposes.

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Medihelp is an authorised financial services provider (FSP No 15738)