



GAP LIBERAL 2025

INFORMATION GUIDE

0 - 29	30 - 39	40 - 49	50 - 59	60+
R172	R202	R229	R320	R365

Age Limit: None
Overall Annual Limit (OAL)
Per Beneficiary: R213 000

NEW

All beneficiaries within each age category pay according to the prescribed premium table, which will be adjusted at each age band applicable upon renewal and inception of the policy.

Information is subject to change. Premiums are reviewed and may be adjusted annually.

IN-HOSPITAL BENEFITS

The following benefit categories form part of the aggregated OAL of **R213 000**.

GAP COVER

This covers the difference (the shortfall or the gap) between what the medical scheme pays and the doctors and specialists charge in hospital. We settle claims up to **400%** above scheme rate to a maximum of **500%** or at the stated benefit value.

For Robotic surgery claims that are reflected on the hospital account, we will cover up to a sub-limit of **R15 000** per policy. We will also cover the shortfall on claims for BMI (Body Mass Index) codes 0018 and 0019 only. **Subject to the OAL.**

CO-PAYMENTS AND CO-PAYMENTS CHARGED AS A PERCENTAGE

Co-payment cover is for the co-payments (including co-payments expressed as a percentage), excesses, or deductibles **as stipulated, or imposed by a medical scheme, for specified procedures, cover for hospital admission fees, or surgical procedures.** The co-payment must be part of your medical scheme rules which will be highlighted on the authorisation for your procedure. **Subject to the OAL.**

Refer to the Cancer Co-payment benefit for claims related to cancer.

PENALTY FEE

When you choose to use a hospital that is not on your medical scheme's network, you may have to pay a stated amount or percentage of the accounts as specified by your medical scheme rules.

This benefit has a sub-limit of **R24 000** per policy with a maximum claim value of **R12 000** per claim, irrespective of whether a rand amount or percentage penalty fee is charged by the medical scheme. Note that this is for the voluntary **use of a non-designated service provider or network hospital and includes the use of a partial cover network hospital.** Co-payments for administration charges are specifically excluded from cover on this option. **Subject to the OAL.**

DAY HOSPITAL/CLINIC AND/OR IN-ROOM SURGICAL PROCEDURES COVER

This benefit will cover the shortfall for any day hospital, clinic, or in-room procedures including acute hospitals if a policyholder elects to have the treatment that would normally be performed in hospital, done in a day hospital, clinic, or in a doctor's room by a registered medical professional. **Subject to the OAL.**

PRESCRIBED MINIMUM BENEFIT (PMB) COVER

Prescribed Minimum Benefits (PMB) give all scheme members access to certain minimum health benefits, regardless of your medical scheme option. Medical schemes are required to pay the full cost of diagnosis and treatment of a defined list of PMB medical conditions.

PMB Cover on this policy is only for the shortfalls resulting from the use of a non-designated service provider for a planned PMB procedure. This is not applicable in the event of an emergency. In the event of an emergency, PMB protocols should be adhered to. **Subject to the OAL.**

HOSPITAL ACCOUNT SHORTFALLS

This benefit will cover any charges, like consumables on the hospital account that the medical scheme has not paid. We also cover take-home medication that the medical scheme has not paid from risk and the cost of upgrading to a private ward up to the benefit amount.

We pay up to **R4 500** per policy, **R950** per claim. A **R1 000** sub-limit is applicable to private room upgrades. **Subject to the OAL.**

SUB-LIMIT ENHANCER

This benefit has a sub-limit of **R30 000** per policy per annum. This benefit caters for all sub-limits. We will provide cover when there is a benefit on your medical scheme option for devices like MRI & CT Scans, cochlear implants, intraocular lenses, internal prosthesis and Trans-catheter Aortic Valve Implantation (TAVI) procedure valves. When you exceed your medical scheme benefit limit during the time of the event, resulting in a shortfall or "gap", we will pay the shortfall depending on the Gap option you are on. If you claim and your medical scheme limit has been reached at the time of the event, meaning it was used up before the claim event, and your medical scheme does not contribute anything towards this benefit, we will not pay. **Subject to the OAL.**

This is not a medical scheme. The cover is not the same as that of a medical scheme and is not intended to be a substitute for a medical scheme membership.

RESILIENCE IS RARE **#FUTUREBUILT**



OUT-OF-HOSPITAL BENEFITS

SPECIALIST CONSULTATION FEE

This benefit covers the shortfall on the consultation fee only at a specialist outside of hospital (excluding Psychiatrist and Psychologist) up to **R4 500** per policy, and **R1 200** per claim. This benefit is only applicable to consultation codes 0190, 0191, and 0192. The medical scheme needs to make at least partial payment towards the consultation code mentioned above. **Subject to the OAL.**

CASUALTY BENEFIT (REF 1, 2)

There is a sub-limit of **R10 000** for all Casualty Benefits. This benefit covers the initial emergency event at any registered casualty facility when you require immediate medical treatment due to an accident and trauma, or illness. We will cover a general practitioner (GP)'s consultation rooms if no other emergency facility is available within a **30 km** radius. Ambulance costs are not covered by this benefit.

1. ACCIDENT & TRAUMA BENEFIT

All costs related to the initial accident/trauma event will be covered, whether you are liable to pay the costs out of your own pocket or if your medical scheme pays from your savings - stated benefit.

2. CHILD CASUALTY ILLNESS BENEFIT

All costs related to the initial emergency illness event will be covered and paid up to **R2 000** per claim of the sub-limit, if you are liable to pay the costs out of your own pocket, or if paid from your medical scheme savings. This is applicable to any beneficiary **12 years** and younger who needs emergency illness treatment outside of normal consultation hours.

Out of normal consultation hours means 18h00 to 07h00 on Monday to Friday, and all of Saturday, Sunday, and South African public holidays. Subject to the OAL.

TRAUMA COUNSELLING

We will pay up to a sub-limit of **R8 000** per policy per annum. This benefit covers trauma counselling with a registered medical professional **within the first 6 months** after a traumatic event, such as but not limited to dread disease, hijacking, and/ or violent crime. **Subject to the OAL.**



CANCER BENEFITS

Cancer benefits apply if cancer treatments do not form part of the legislative PMB framework.

CANCER CO-PAYMENT BENEFIT

This benefit applies if your medical scheme cancer benefit **has been reached** and a **percentage co-payment is imposed**. This benefit incorporates co-payments for ongoing cancer-related treatments and biological drugs. Ongoing treatment must be in line with the registered treatment plan of your medical scheme to access this benefit. **Subject to the OAL.**

CANCER BOOST BENEFIT

The Cancer Boost Benefit is applicable to policyholders whose medical scheme option has a **defined rand limit** for cancer treatment and the rand limit on the medical scheme has been reached. We will cover the costs of ongoing treatment in line with the medical scheme's registered treatment plan once the rand limit has been reached. **Subject to the OAL.**

RESILIENCE IS RARE
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All benefit categories are per policy. Refer to Policy Wording for full details and explanations. This documents is for basic information purposes only. Premiums are reviewed and may be adjusted annually.



VALUE-ADDED BENEFITS

These benefits **do not** form part of the aggregated OAL of **R213 000**.

GAP COVER PREMIUM WAIVER

In the event of **accidental** death only or total permanent disability of the Sirago policyholder, we will keep the premiums for your policy as a credit for **6 months**. This benefit may be claimed by the surviving spouse or adult dependent on the Sirago policy.

MEDICAL SCHEME PREMIUM WAIVER

Sirago will pay the rand amount of the medical scheme premium, not higher than **R3 500** per month for a **6-month** period. This will be paid to the beneficiary for the upkeep of the medical scheme contributions in event of **accidental** death or total permanent disability of the Sirago policyholder and where all beneficiaries are linked to a single medical scheme. This benefit is only payable for the medical scheme that the policyholder was on if there is dual medical scheme membership.

INITIAL CANCER DIAGNOSIS (FIRST DIAGNOSIS)

This benefit will pay out a lump sum of **R10 000** per beneficiary per lifetime in the event where you are diagnosed with malignant cancer from **stage 2** onwards for the first time ever. Any cancer prior to inception of the policy or pre-existing cancer is excluded. Skin cancer is specifically excluded from cover on this policy, except malignant melanomas.

SIRA'GO BABY

Sirago will pay out a lump sum of **R2 000** to you, per newborn baby, when the baby is registered on your gap policy within **90 days** of birth.

SIRAGO MEDCARE - FREE MEDICAL SCHEME ALTERNATIVE DISPUTE RESOLUTION SERVICE (ADR)

This benefit gives you access to MedCare's free ADR service for all disputed PMB claims exceeding **R9 000**. You can also access the MedCare service for all claims **less than R9 000**, including all potential medical scheme disputes, at a **60%, 20%, and/or 15%** discounted rate depending on the required service. Your broker can also access this service on your behalf and will subsequently have access to the MedCare website: siragomedcare.co.za

BROKER DETAILS

